

3/13/13 FOR IMMEDIATE RELEASE

One small step for Arcadia Home Care & Staffing's headquarters, one giant leap in employees' spirits

After almost 25 years of being based out of 26777 Central Park Blvd. in Southfield, MI, Arcadia has moved! Arcadia's new location, 20750 Civic Center Dr., is now the headquarters of the Michigan-based national home care and staffing business. The new modern space offers a breath of fresh air to its 50+ office employees.

The office, which used to be a media production studio, has a very different feel from the cubicles and 8ft ceilings of the previous classic office. This contemporary working space offers high 14ft ceilings, modern blown-glass art, and bounds of natural lighting.

While the area of the office is roughly the same as its predecessor, the new office takes advantage of the unique space, creating more common areas for our employees to be inspired and creative. The new office, only a stones-



throw away from the old, encourages employees to mingle in its large common area creating a renewed sense of community.

The common area, which takes up roughly a quarter of the office, has a grand lunch bar to sit eight or so. Across from the bar is our large communal table flanked by two sofa seating areas. The common area is often bustling with coffee drinkers, small group meetings, or a bookworm taking fifteen minutes break to read another chapter in their current novel. Our monthly gatherings to discuss the accomplishments, birthdays, and anniversaries of our headquarters' members can be enjoyed much more comfortably, now that all 50 of us can gather in one room and share in celebration and cake.

Eman Roumaya, a Customer Service Supervisor, notes that there is much to celebrate. Eman, operating out of our Orange team, describes "the three teams; before you could overhear everything, I would say something and the blue team would hear me (ten feet away or so), because it was all open... now everything is getting done faster." The new layout allows our teams to operate productively without



constant background noise and it's been proven effective in increasing the efficiency of our billing period.

Eman notes another benefit of the new office that detracts from the previously normalized sound pollution. "It's a lot healthier for us. Before we would sneeze constantly from the carpeting and ventilation", says Eman reflecting on the state of the 25+ year old building, "I don't hear of allergies here anymore." She concludes her statement gleefully praising, "It's awesome, we love it! I love it, everybody loves it."

The new office brought about many challenges, but our management team was able to 'set up shop' with virtually no interruption in productivity. Truckloads of build-out furniture and personal working equipment were unwrapped, assembled, and furnished with personal artifacts in two days.

The move also offered opportunity for technological upgrades. We were able to switch our phone system over to state-of-the-art VOIP and begin our national transition. Through our new telecom systems, we've also introduced video-conferencing to our new office. Two conference rooms are fully ready for face-to-face meetings with any of our national managers or future business prospects.

We look forward to our time in the new space and new levels of productivity achievable from the move. Our next goal is to showcase the new office with Arcadia's 35th Anniversary in May.

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